

LIMITED WARRANTY

Sectional Overhead Doors

SECTIONS

C.H.I. Overhead Doors, Inc. ("C.H.I.") warrants garage door sections against splitting; cracking and rusting through.

- Residential applications are covered for as long as the original purchaser/homeowner owns the building the doors were installed in except as noted below.
- Model 2200 and model 2201 are warranted for five (5) years.
- Series 5800, 5600, 5500 and 5300 carriage house doors are warranted for three (3) years.
 - Dark colors with a light reflectance value of less than 50% will void the warranty on series 5800, 5600, 5500 and 5300 doors except when using any color of Sherwin-Williams® VinylSafe™ paint.
- Series 5400 and 5700 wood carriage house doors are warranted for one (1) year.
 - Series 5400 and 5700 doors must be field painted according to C.H.I. painting instructions prior to installation.
 - 2700 Series and Accent Series factory applied finishes are warranted against defects in material and workmanship for a period of three (3) years from the time of purchase.
- Doors used in commercial applications are warranted for ten (10) years unless the specific model has a warranty less than ten (10) years as noted.

OTHER COMPONENTS

C.H.I. warrants all hardware against defects in materials and workmanship, except springs as follows:

- Residential 25 gauge pan door hardware is warranted for three (3) years.
- Residential 24 gauge pan, sandwich, carriage house and fiberglass door hardware is warranted for six (6) years.
- Model 2200, 2201 and commercial door hardware is warranted for one (1) year.

SPRINGS

C.H.I. warrants springs used in residential applications against defects in materials and workmanship as follows:

- Three (3) years for doors up to eight (8) feet high.
- One (1) year for doors over eight (8) feet high and for models 2200 and 2201.

C.H.I. warrants springs used in commercial applications for one (1) year.

All warranty periods begin with the date of manufacture. C.H.I.'s obligations are strictly limited to repair or replacement of defective parts and components during the warranty period.

This limited warranty excludes: (1) rust caused by damages or scratching; (2) damage resulting from exposure to corrosive chemicals, corrosive fumes, salt environments including coastal areas, condensation, water or fire; (3) damages caused by accident, improper use, negligent operation, improper installation, improper maintenance or normal wear; (4) shipping, installation or labor charges; (5) defects in paints or coatings used to finish door sections; (6) any product or component which is modified, altered, or not part of the original door; (7) damages resulting from any circumstances beyond the direct control of C.H.I. and (8) minor expansion and contraction gaps in overlay material on carriage house and fiberglass doors.

In the event of a defective component, contact the dealer the door was purchased from within fifteen (15) days from discovery of the defect. C.H.I. reserves the right to inspect all products alleged to be defective and to verify eligibility of this limited warranty.

THIS LIMITED WARRANTY EXCLUDES ANY LOSS OR DAMAGE NOT SPECIFICALLY UNDERTAKEN HEREIN, INCLUDING, WITHOUT LIMITATION, ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS DEATH, INJURY, DAMAGES TO PROPERTY, OR DAMAGES ARISING FROM LOSS OF USE OF ANY PRODUCT OR FACILITY. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND OF MERCHANTABILITY, ARE HEREBY EXPRESSLY EXCLUDED.

This warranty is non-transferable.

CHI-LW2007V8



Owner's Manual

*We want to hear from you, go to:
www.chiohd.com/survey*

To insure proper identification of this door please complete the information below.

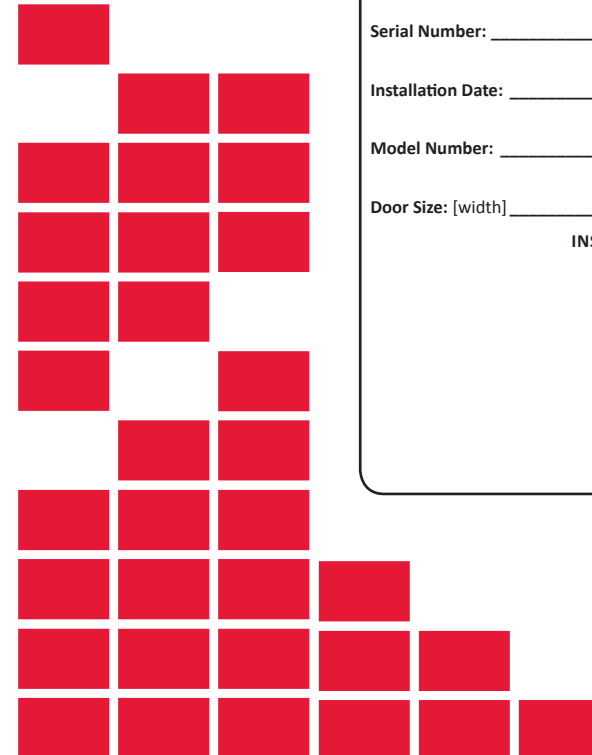
Serial Number: _____

Installation Date: _____

Model Number: _____

Door Size: [width] _____ x [height] _____

INSTALLED BY



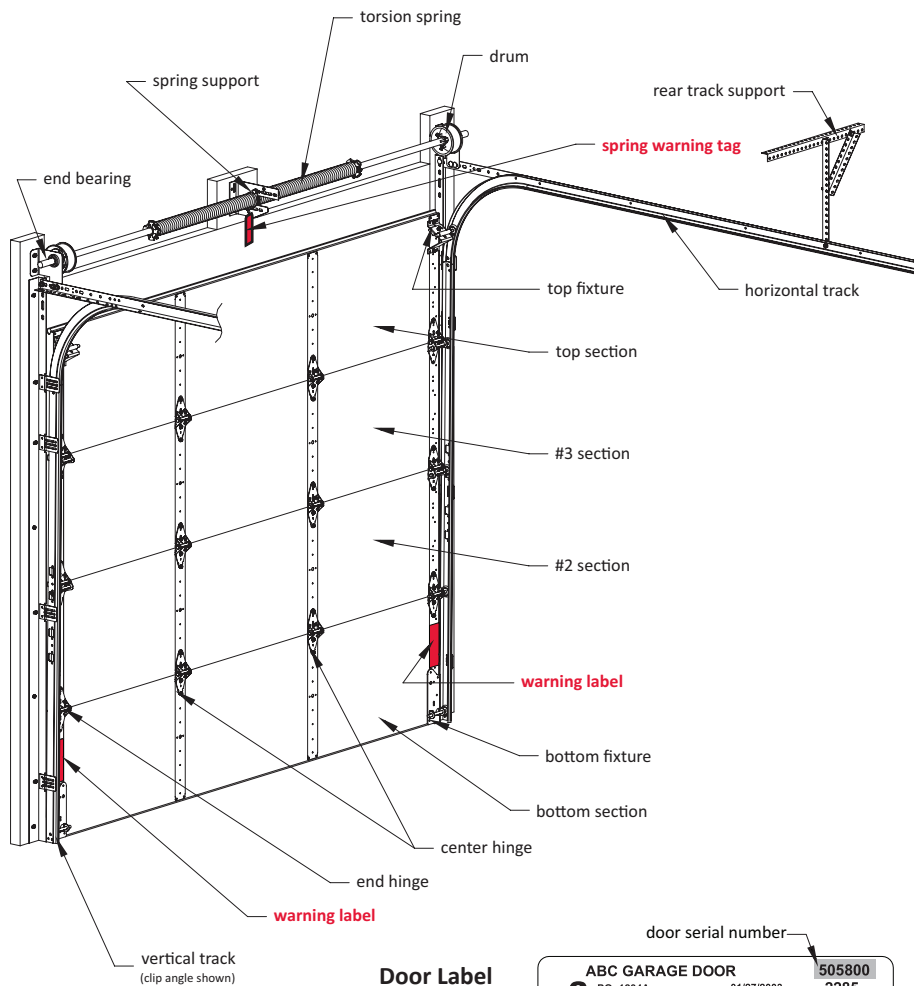
Door Basics

Review all warnings prior to beginning any maintenance program.

Refer all adjustments and repairs to the door professional listed on the front of this manual.

Not all available options are shown below for clarity. Some options shown may not apply to your installation. If you feel the illustration is not adequate call the door professional listed on the front of this manual for assistance in identifying basic door components.

Door Diagram 1.0



Door Label

Door labels can be found on the end's of each garage door section.



WARNING

All spring components [cable drums, lift cables, torsion spring supports, end bearings, and bottom brackets] are under tension and extremely dangerous. Loosening or removing bolts without releasing tension will cause parts to be dangerously projected, resulting in severe injury or death. Refer all adjustments and repairs to the door professional listed in this manual.

WARNING

Enough space exists at section joints during operation of door to allow fingers to be pinched or caught resulting in severe injury. Never place your fingers in or near section joints while the door is moving.

WARNING

Garage doors are heavy. Worn torsion or extension springs can break causing the door to fall which may result in property damage, physical injury or death. Keep doorway clear at all times. No person should ever stand directly in path of door in its downward travel or walk through doorway while door is moving.

Door Maintenance

This door is constructed utilizing high quality materials and workmanship. To insure proper operation, the following maintenance should be performed twice a year.

- Lubricate all moving parts and coat torsion springs with regular grade machine oil.
- Check for loose or missing fasteners. See warning concerning spring components under tension.
- Check moving parts for signs of wear. Pay close attention to end bearings, rollers, hinges and lift cables.
- Check track support system for loose parts.
- Check ease of door operation [if electrically operated, disconnect operator first]. Note any binding or unusual noises.
- Check for seal of door against jambs, header and floor.
- Check that all safety warning labels and tags are in place.

Periodic Cleaning: Use a mild detergent to wash your door; do not use abrasive cleansers. Check for scratches that can be reasonably repaired. If bare metal is exposed, treat with zinc-based primer. Avoid excessive touch-up; post-applied painting will not match original factory finish.

Label Maintenance: Product safety labels should be periodically inspected, cleaned or replaced as necessary to maintain good legibility at a safe viewing distance.

Repainting the Door: Wash surface thoroughly with a solution of trisodium phosphate [commonly called TSP]. Buff surface lightly with an extra-fine-grade steel wool. Repair any rust or bare metal areas and coat with a zinc-based primer. Paint with premium-quality oil-base or latex exterior paint. Avoid use of solvents (mineral spirits can be used). Apply paint to small area of door to test for adhesion. If new paint does not chip, crack or bubble, apply to remainder of door. If in doubt about the correct paint system to use, contact a painting professional.

Repainting Window Frames and Decorative Inserts: Remove insert from window. Wash with mild detergent. Buff surface lightly with an extra-fine-grade steel wool. The frames can be repainted with either A) an oil based primer/latex top coat or B) an oil based paint (no primer required).